

HARNESSING CHANGE

Don't miss out on AOA-19
In Denver, CO

September 5-8, 2001

To receive the early-bird rate, postmark your
AOA-19 registration form or register online at www.oto-online.org by
August 10, 2001.

After August 10, standard registration fees apply.

TOPICS WILL INCLUDE:

Coding • Collections • Contract Hiring
Communications • Reception & Patient Flow
Management • Financial Management
And much, much, more!

SPECIAL FEATURES:

- KEYNOTE SPEAKER: Bobbie Staten RN, MPH, CSP, Humorist
- **12 AAPC Approved Education Credit Hours for your certified coding staff**

Plus networking events including "Interactive Group Discussions" and
optional "Grizzly Rose" group event

For registration information, call the
AOA Central Office at 636-394-6262 or login to
www.oto-online.org

The registration brochure also includes the reservation
form from the Westin Tabor Center

AOA Central Office • 177 Tortuna • Manchester, MO 63021-5527